



Build team alignment with the: **IT Management & Governance Diagnostic**

Get the data you need to start your process improvement journey. Your customized report will highlight your organization's most pressing IT process needs, prioritized by their effectiveness and importance to the business.

We can help you...

- Map your IT process landscape.
- Explore each IT process.
- Build team alignment.
- Track ownership and accountability.

1

Assign Process Ownership and Accountability

Assign process ownership and hold team members accountable for process improvement initiatives to ensure successful implementation and to realize the benefits from more effective processes.

2

Build Team Alignment

Use the results to facilitate an alignment exercise with your team. Build consensus by getting opposing views on the table.

3

Annual Roadmap

Annually dive deeper into each process' performance. Highlight contentious areas and understand how aligned your team is for each process to have continual improvement and celebrate each team member's impact.

4

Track Progress, Measure Effort and Assess the Improvement

This diagnostic will allow you to keep track of your team's efforts, measure the time and resources dedicated to process improvement, and ensure that the business realizes measurable value.